



## NON OFFICIAL TRANSLATION

Santiago, March 2020

SR.

INTERNATIONAL PLANT PROTECTION CONVENTION SECRETARIAT  
VIALE DELLE TERME DI CARACALLA 00153 ROME, ITALY  
E-mail: IPPC@fao.org

Dear Contact Point

Considering the measures adopted by the different countries with the purpose of avoiding the infection and spread of the COVID-19 virus, among them, hours of restriction of mobility for people or periods of restricted and controlled circulation, limitation of commercial flights, suspension of postal mail services, which results in the exporting companies not being able to physically send the Phytosanitary Certificates to the ports of destination of the consignments, or that they arrive after the consignments.

Also knowing that several NPPOs are receiving scanned copies of the Phytosanitary Certificates to facilitate foreign trade, the Chilean Agricultural and Livestock Service (SAG) aligns and empathizes with the industry.

Given the above, the SAG has the following URL available to all NPPOs:  
<http://multipuerto.sag.gob.cl/visitante/busquedaFito.asp>

Through this URL, NPPOs will be able to verify or obtain, directly from the SAG *Certification System*, an image with all the original data of the Phytosanitary Certificate, in order to guarantee the authenticity of the copy that the processor may be presenting in your country (be it a scanned image, a photo, or another of the original Phytosanitary Certificate), only being required to have the Phytosanitary Certificate Number.

To download the document, you must write the number of the Phytosanitary Certificate and select the language (Spanish / English), as shown below:

The screenshot shows a web form titled "Verificación Certificado Fitosanitario (CF)/ Phytosanitary Certificate (PC) Verification". It contains two input fields: one for the certificate number and a dropdown menu for the language, currently set to "Español/Spanish". Below these fields is a button labeled "Buscar Certificado / Search Certificate". At the bottom of the form, there is a red asterisk and the text "\* Datos Requeridos / Required Data".

In this way, we hope to collaborate with the timely release of consignments, proceeding with the export process as smoothly as possible.

I thank you in advance for your kind welcome to this initiative, as well as the distribution of information to the different phytosanitary controls that exist at the entry points of your country.

In the case of imports, the SAG will accept the presentation of a scanned image of the Phytosanitary Certificate, as an alternative for those importers who do not have the original document, which comes from an official email from the NPPO and addressed to the Chilean contact point IPPC [cipf.puntocontacto@sag.gob.cl](mailto:cipf.puntocontacto@sag.gob.cl), and the following emails: [alvaro.sepulveda@sag.gob.cl](mailto:alvaro.sepulveda@sag.gob.cl), [alvaro.sepulveda@sag.gob.cl](mailto:alvaro.sepulveda@sag.gob.cl), [roberto.mir@sag.gob.cl](mailto:roberto.mir@sag.gob.cl), [juan.villalobos@sag.gob.cl](mailto:juan.villalobos@sag.gob.cl), [leticia.venegas@sag.gob.cl](mailto:leticia.venegas@sag.gob.cl) y [vladimir.ovalle@sag.gob.cl](mailto:vladimir.ovalle@sag.gob.cl). Certificates that can be verified in the NPPO online certification system will also be accepted.

Best regards,

**RODRIGO ASTETE ROCHA**  
**HEAD PLANT PROTECTION DIVISION/**  
**CHILEAN CONTACT POINT IPPC**