

04-Nov-15

# Introduction to UNICC



ICC

international  
computing  
centre

IT SOLUTIONS  
FOR THE  
UN FAMILY

# Agenda

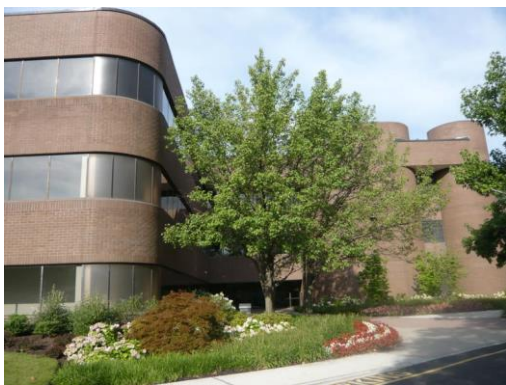
- Overview of UNICC
- Jurisdictional Framework
- What UNICC Does



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# Overview of UNICC

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**We have been the UN's Shared Service IT Organization since 1970**

**The mission of UNICC is to:**

- **Provide ICT services to the UN Family**
- **Maximise the sharing of infrastructure, systems and skills**
- **Generate economies of scale to the benefit of our Partners**

**Data Centres in Geneva, New Jersey, Valencia – within UN jurisdiction**

# UNICC History

- Created by a resolution of the U.N. General Assembly in 1970
- Initially, UNICC provided services to UN, UNDP, WHO for:
  - ❖ Mainframe processing
  - ❖ Basic data communications

## Tracking Infectious Diseases

### Overview

Transforming the World  
The Team  
In Their Words



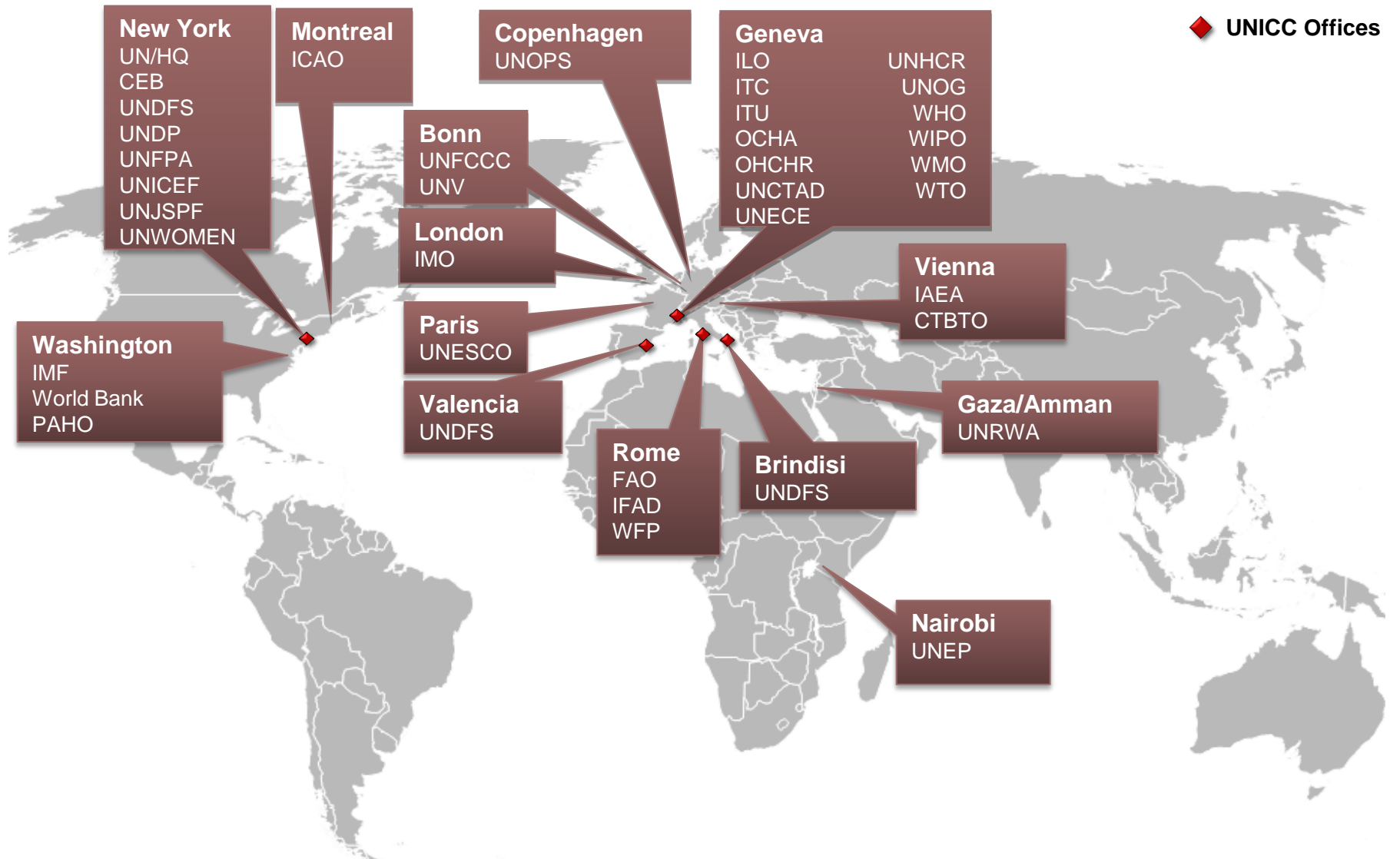
In 1976, the World Health Organization (WHO) used an IBM® System/370 at the United Nations' International Computing Center in Geneva to precisely map trends and outbreaks of smallpox so it could best allocate its limited personnel and resources to the locations most in need. This effort contributed to the eventual eradication of the disease in the general population a few years later.

FROM THE IBM ARCHIVES



Source: IBM

# UNICC and its Partners today



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# Jurisdictional framework

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# How UNICC Does Business

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## Mandate

- Jurisdiction
- Structure, Secretariat and Governance
- Arrangements for Service Provision
- Funding and Cost-Recovery Process
- Liabilities
- Safeguards
- Generally signed at Exec Dir/ASG level

## Memorandum of Understanding

- Service Management
- UNICC and Partner Management Roles and Responsibilities
- Confidentiality and Security
- Payments

## Service Delivery Agreement

- Scope
- Service Description
- Roles and Responsibilities
- Cost Estimates and Duration
- Service Metrics and Operational Levels (OLAs)



# Governance of UNICC

## Management Committee

- Meets twice a year
- Membership: CIOs/IT Directors of Partner Organizations
- Chair elected every year (usually serve 2 years)
- Makes key policy decisions
- Approves prices

## Advisory Group

- Membership:
  - 8 members (5 top-users + 3 elected members)
  - Chairman of MC
  - Director, UNICC
- Assist the MC Chairman and UNICC Director in preparing the meetings of the MC and make appropriate recommendations on agenda items

## Director

- Chief Executive
- Responsible for operational management
- Appointed by UN Secretary-General
- UNOG employee
- Appoints UNICC staff (as WHO employees)
- Accountable to Management Committee

# Unique Characteristics

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## UN Jurisdiction

- Privileges and Immunities
- Confidentiality
- Tax and Duty exemption

## Principles

- Win-win relationship
- Cost recovery i.e. no profit
- Economies of scale
- Cost savings returned to Partners

## Safeguards

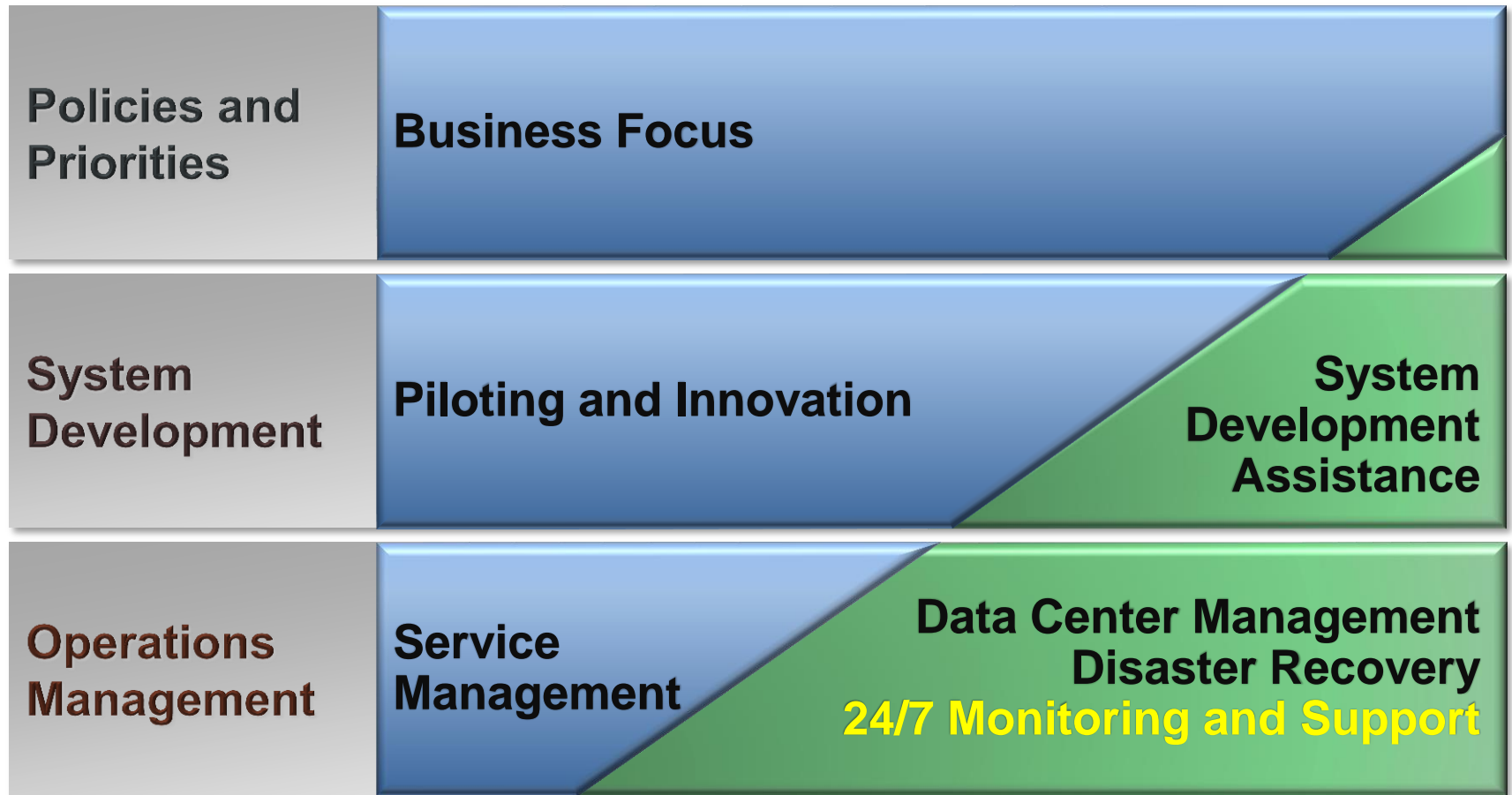
- Governance role of Management Committee
- Benchmarks
- Independent audits

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# What UNICC Does

# Relationship with Partners

## Partner Organization



**UNICC**

# Services



# UNICC Data Centres

- Primary Data Centre (Geneva)

  - ❖ 1,000 sq m (10,764 sq ft)

- Secondary Data Centre (Geneva)

  - ❖ 170 sq m (1,830 sq ft)

- North American Data Centre (Piscataway NJ)

  - ❖ 60 sq m (646 sq ft)

- New Data Centre (Valencia Spain)

  - ❖ c. 200 sq m (2,150 sq ft)



# Key differences from commercial vendors

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- Cost recovery, not-for-profit
- No sales operation
- Prices set by Management Committee
- Privileges and Immunities
- UN system staff
- Mandate/MOU/SDA rather than contracts
- Investigations

Website: <http://www.unicc.org>

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