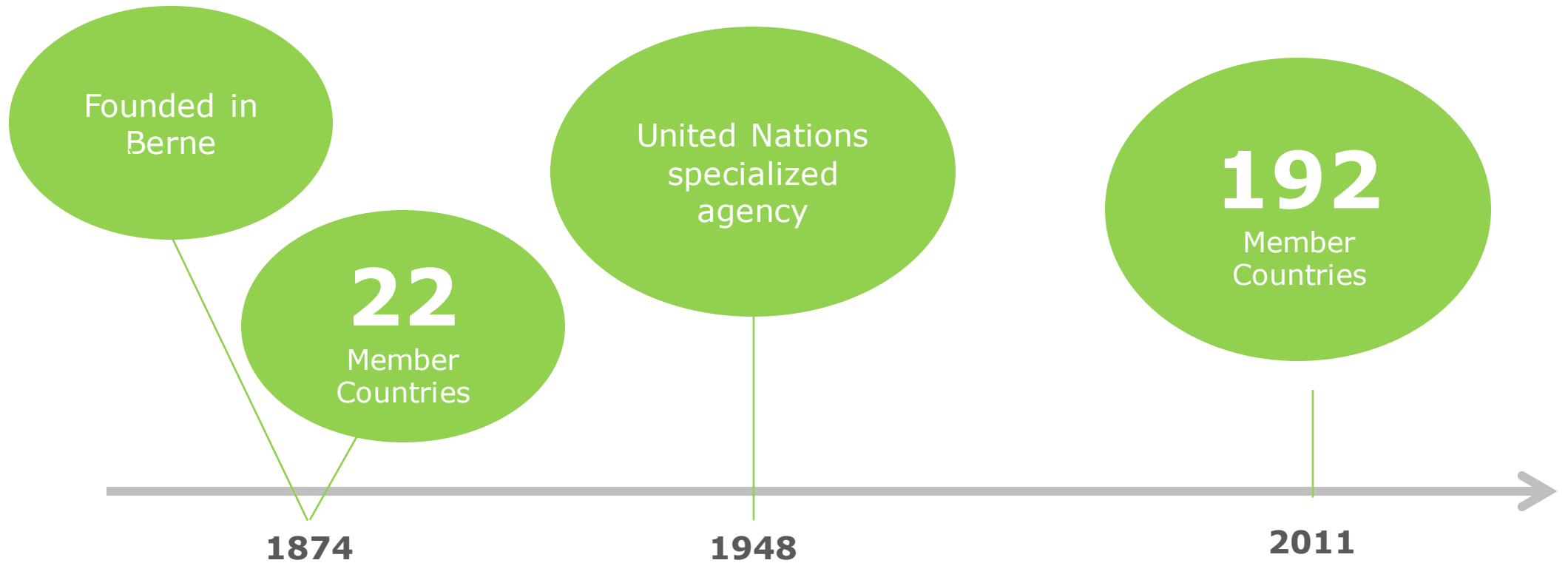




Universal Postal Union Postal Security Group and Illicit Goods Mitigation



The Universal Postal Union





The Universal Postal Union



192 Member Countries

UPU sets the rules for International Mail Exchanges





Mail Channel

- The postal sector remains a critical element in the global ecosystem, transcending borders to connect people, businesses and governments.
- It not only facilitates communication, but also serves as the backbone of digital trade and logistics.





The Universal Postal Union

**303.2
billion**

Letter-post items

9

billion

Parcels

5.3

million

Employees

More than
670,000
Post Offices

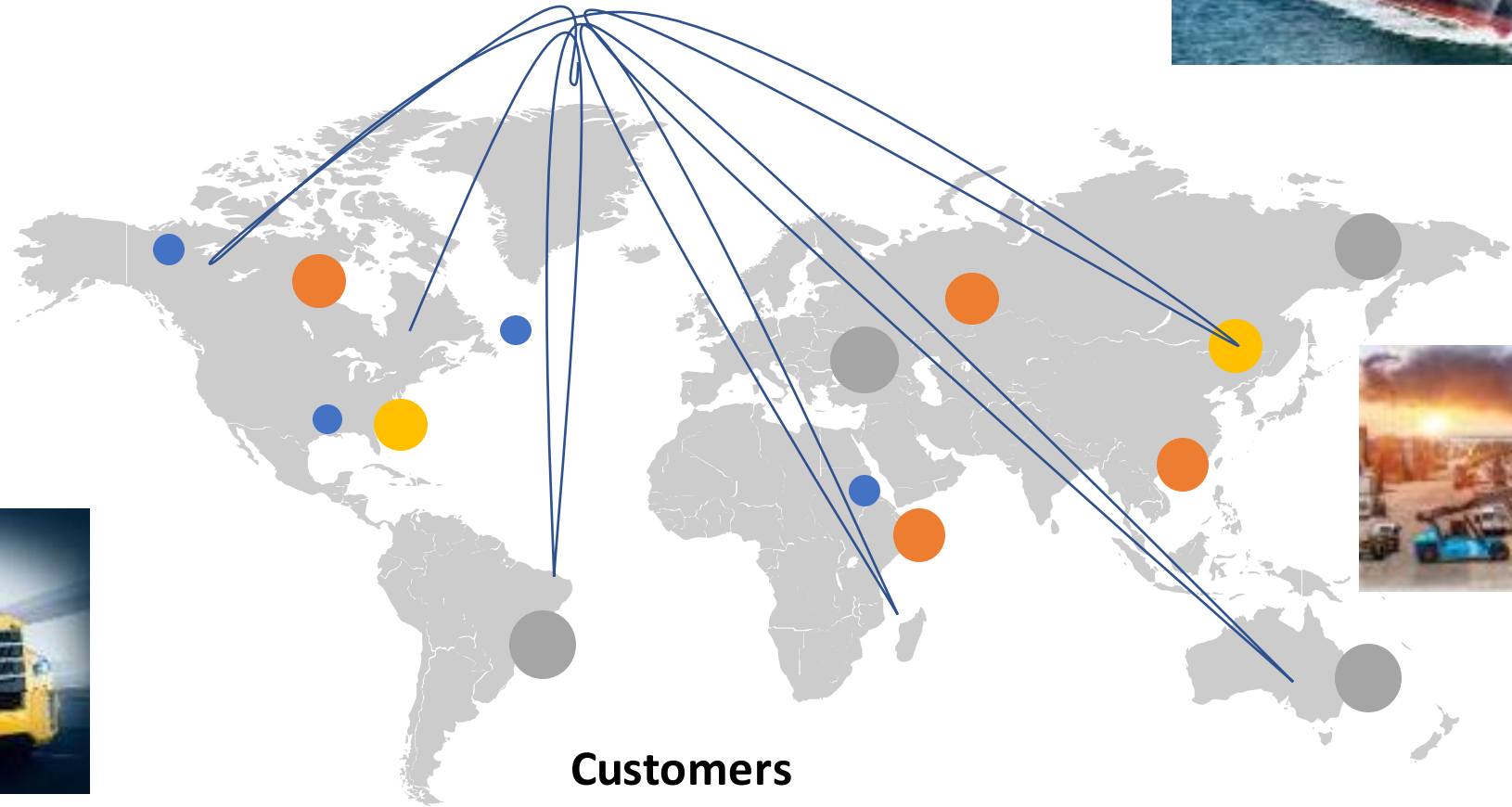
Some **80%** of the world's
citizens have mail delivered
directly to their homes



Suppliers



Designated Operators in 192 Countries



Customers



Postal Supply Chain and data flow

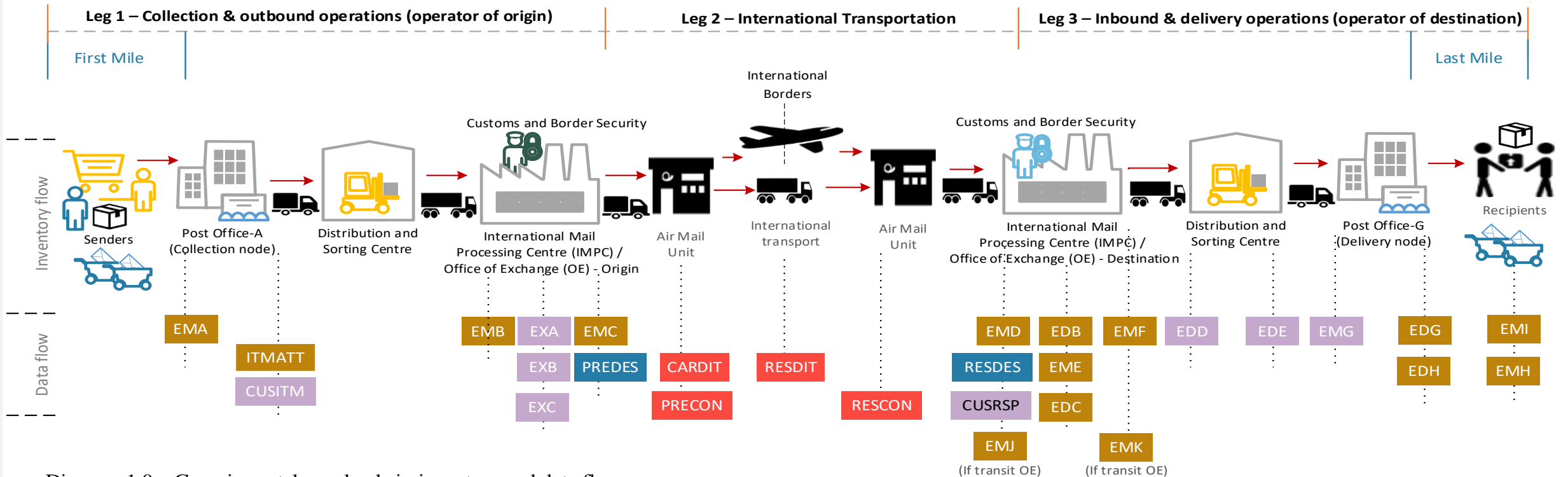


Diagram 1.0 – Generic postal supply chain inventory and data flows

Key: (based on scanning requirements for parcel)

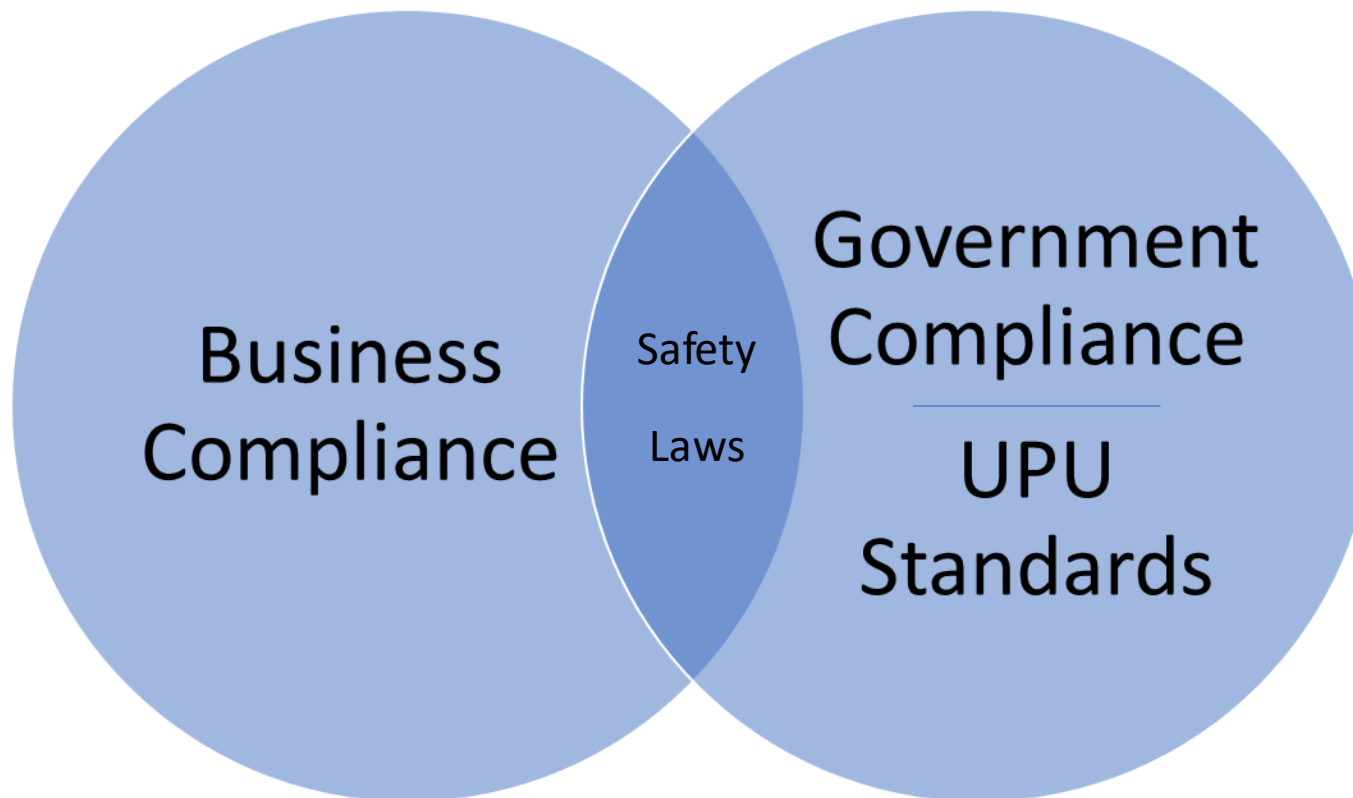
- Mandatory item event messages
- Optional item level messages
- Mandatory receptacle / despatch messages
- Optional receptacle / despatch messages

> 10 million mail items recorded daily
> 50 million records/day



Designated Postal Operators vs Express Couriers

**Express
Couriers**



**Designated
Postal Operators**



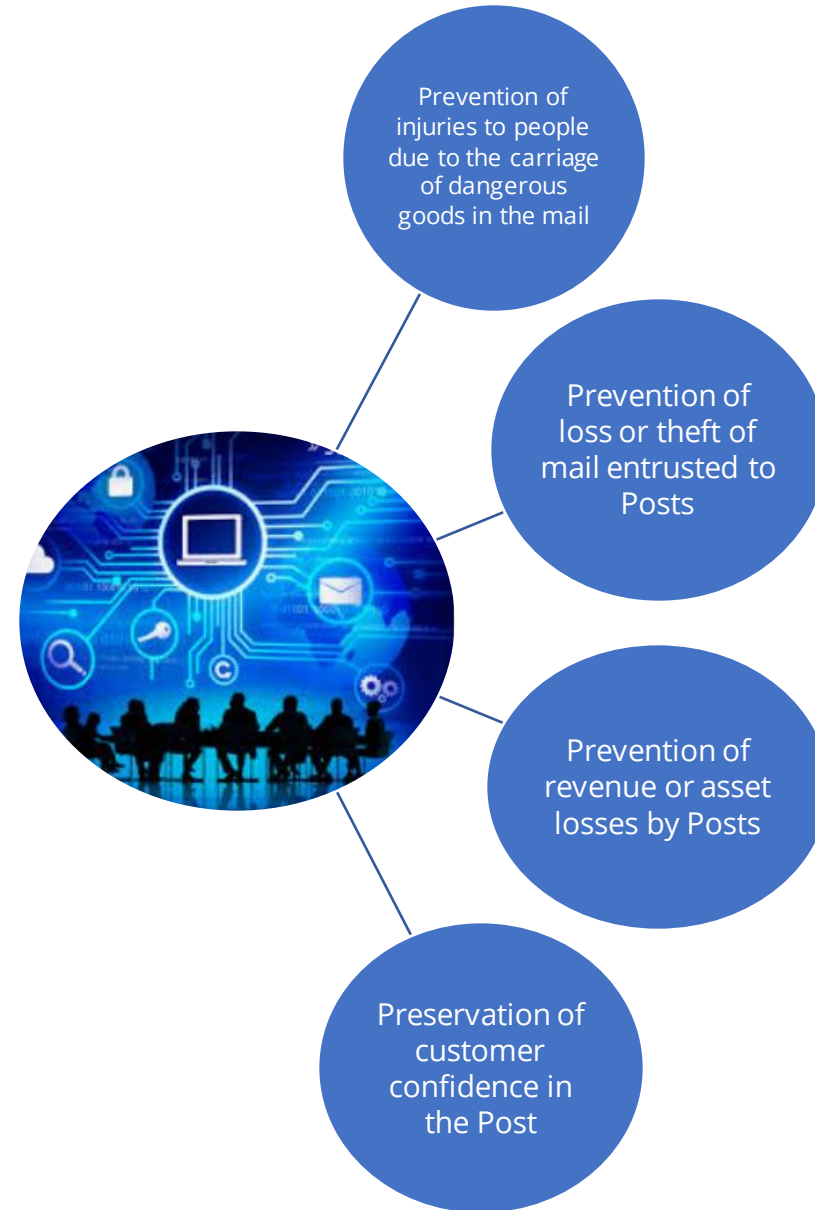
Postal Security Group





PSG Priorities

Postal Security Group





PSG Training Initiatives





UPU Security Expert Teams





UPU Partners and Contact Committees



United Nations

Office on Drugs and Crime



ICAO







Prohibited Goods Initiatives

INCB-UPU-WCO

POC C 1 PSG 2022.1-Doc 9c-Annex 2



**PRACTICAL GUIDANCE FOR THE
POSTAL AND EXPRESS COURIERS ON
PREVENTION AND INTERDICTION OF
NON-MEDICAL SYNTHETIC OPIOIDS
AND FENTANYLS**



POC C 1 PSG 2022.1-Doc 9c-Annex 1



Global Rapid Interdiction of Dangerous Substances

Protect yourself! Prevention and Interdiction of fentanyl and dangerous substances

The risk of overdose due to contact exposure by frontline officers is low. Proper use of basic personal protective equipment reduces these risks. Never sniff, taste, or touch suspected fentanyl or other unknown substances.

Safe handling of suspected fentanyl: What to do

- Develop and maintain a list of unusual descriptions including modus operandi
- Encourage the application of the "know your customer" principle (KYC)
- Utilize non-intrusive means of inspection to avoid direct contact with a letter or package
- Wear proper Personal Protective Equipment
- Always follow your agency guidelines *
- Inform others and avoid unnecessary contact with the substances
- Control the scene to isolate the package or substance



Dangerous Goods Campaign

ICAO- UPU

Controlling the introduction of dangerous goods into postal networks

- Posters
- Flyers
- Videos

***Includes a special focus on counterfeit and pirated Goods**





Dangerous Goods Training

ICAO- UPU

Controlling the introduction of dangerous goods into postal networks

POC C 1 PSG 2022.2-Doc 6b Annex 1 Attachment 5

SUSPICIOUS MAIL OR PACKAGES

PROTECT YOURSELF, YOUR BUSINESS, AND YOUR MAILROOM.

IF YOU RECEIVE A SUSPICIOUS LETTER OR PACKAGE:

- STOP. DON'T HANDLE.
- ISOLATE IT IMMEDIATELY.
- DON'T OPEN, SMELL, OR TASTE.
- ACTIVATE YOUR EMERGENCY PLAN. NOTIFY A SUPERVISOR.

IF YOU SUSPECT THE LETTER OR PACKAGE CONTAINS A BOMB (EXPLOSIVE), OR RADIOLOGICAL, BIOLOGICAL, OR CHEMICAL THREAT:

- ISOLATE AREA IMMEDIATELY
- CALL EMERGENCY SERVICES
- WASH YOUR HANDS WITH SOAP AND WATER.

UNIVERSAL POSTAL UNION

POC C 1 PSG 2022.2-Doc 6b Annex 1 Attachment 6

Check first!

Check that the postal item contains **no dangerous goods** such as those in this list

Examples of dangerous goods prohibited for air transport

1 Explosives Fireworks Crackers Ammunition Gunpowder Flares Warning flares	2 Compressed gases Butane lighter fuel Diving tanks Camping gas Butane gas Sprays Extinguishers	3 Flammable liquids Oil lighters Lighter fuels Oil paints Adhesion bonds Flammable perfumes
4 Flammable substances Matches Charcoals	5 Oxidizing substances Oxygen generator chemicals Peroxides/bleaching powders	6 Toxic and infectious substances Pesticides Agricultural chemicals Mercury compounds Bacteria Viruses * Note
7 Radioactive materials * Note	8 Corrosives Wet batteries Mercury Hydrochloric acid	9 Miscellaneous dangerous goods Magnetized goods Engines Solid carbon dioxide (dry ice) Lithium batteries * Note

* Note: Except those that are admissible under the provisions of the UPU Acts.

POC C 1 PSG 2022.2-Doc 6b Annex 1 Attachment 8

PROHIBITED IN INTERNATIONAL MAIL

DANGEROUS GOODS WARNING LABELS

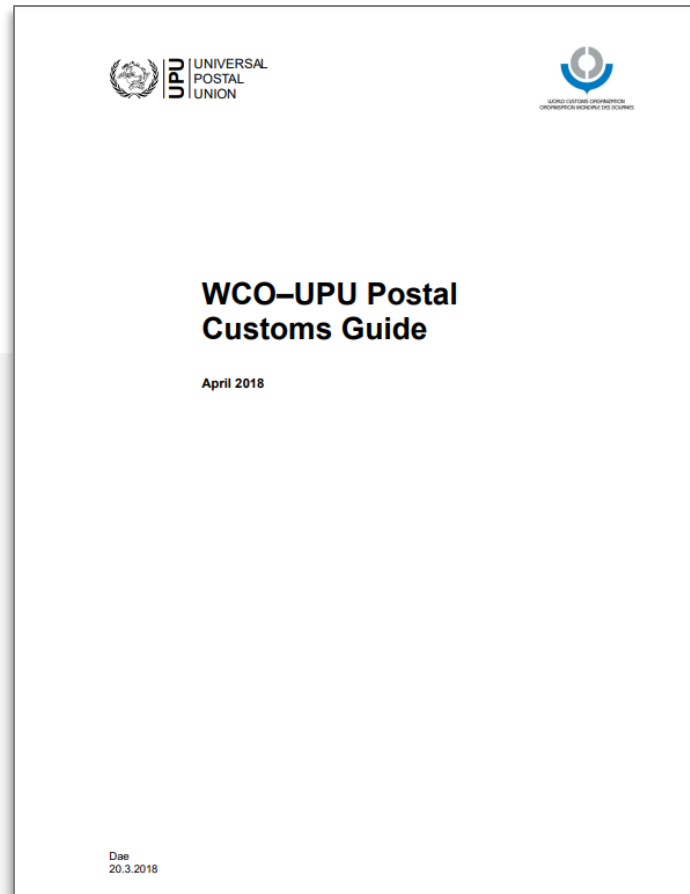
UN3373

AVAILABLE TO INTERNATIONAL MAIL (Under certain conditions)

UNIVERSAL POSTAL UNION



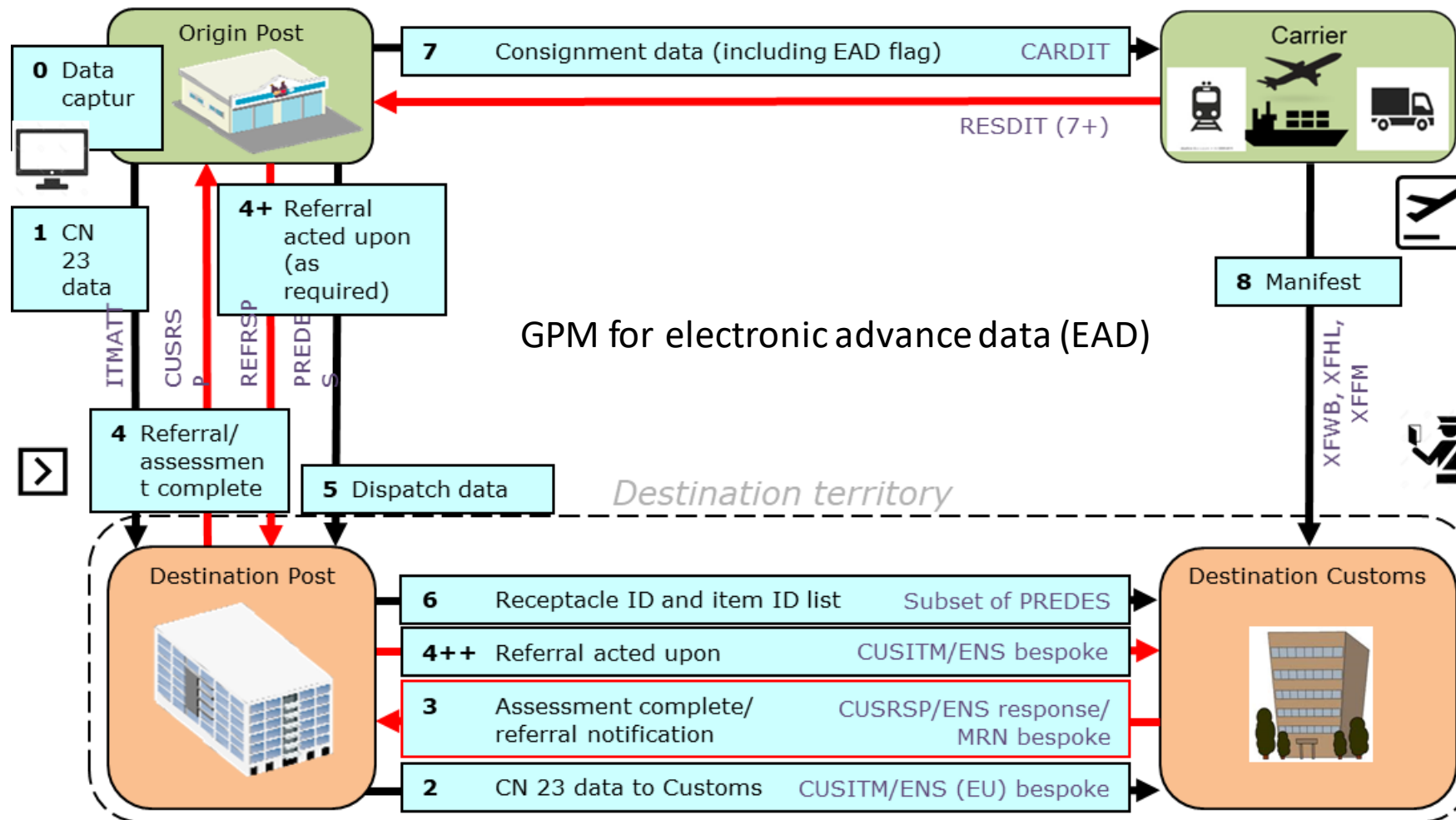
World Customs & UPU Cooperation



- Outlines postal processes involved in the international exchange of mail
- Explains WCO standards, instruments and tools used for postal customs clearance



Electronic Advance Data





Dangerous Good Search Tool

Dangerous Goods Search Tool:

Prediction

Provide an API to Posts: at each scan in the operational process, possibility to assess the probability for the Mail Item of being dangerous

Analytics Reporting

Provide Super Users with an analytical/aggregated view/dashboard about actual versus predicted dangerous goods, top generation and destination points for dangerous goods, type of dangerous goods, ...

Query/Search

Provide Super Users with a click and type-based search capability to drill down at different levels within the data.



Virtual Training for Designated Operators

Current Offerings:

- Dangerous Goods and Lithium Batteries
- Postal Security
- Advanced Security
- Transportation
- Customs Operations

New Courses:

- Dangerous goods: three modules of 30 minutes each;
- Mail theft: two modules of 15 minutes each;
- Misuse of the postal supply chain: seven modules of 15 minutes each;
- Road safety: one module of 30 minutes;

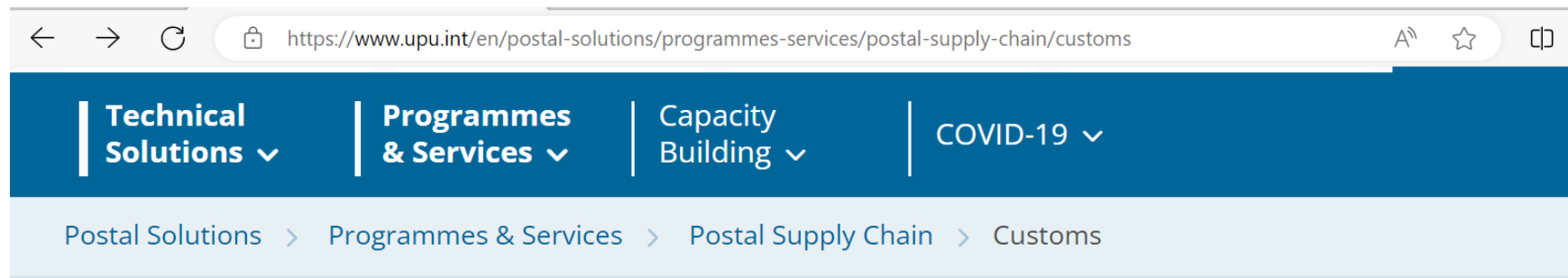


International Plant Protection Convention & Universal Postal Union





How to Look Up Prohibitions



Customs

[Prohibitions.
Items not
admitted.](#)

[Prohibitions
Compendium
and Search
Tool](#)

[WCO-UPU
publications
and activities](#)

Cooperating with Customs

The e-commerce market moves huge numbers of parcels and small packages across borders, making seamless collaboration between Posts and Customs more necessary than ever. The UPU, through the **Customs Group of the Postal Operations Council**, works actively with partners in the supply chain to keep mail moving across borders and ensure that these mail items reach their destination safely and on time.

One example of such cooperation is with the [World Customs Organization](#) (WCO): the **WCO-UPU Contact Committee** was established in 1964 at the Universal Postal Congress in Vienna as a means to collaborate on issues related to the clearance of postal items through customs. This joint committee develops procedures and



Thank You!

LEARN MORE



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